

Hawaiian Telcom Internet Kokua Program  
Application & Customer Certification  
Mail to: Hawaiian Telcom, ATTN: SRC Internet Kokua Program  
1177 Bishop St, Suite 3, Honolulu, HI 96813  
For assistance call: 643-3456

Complete item 1, and review items 2 through 6. Fill out the required customer information and please sign. Include required proof of income and return to mailing address provided above.

1. My household income is at or below 135% of Federal Poverty Guidelines (FPG):

My monthly total household income is: \_\_\_\_\_

I certify the number of persons in my household is: \_\_\_\_\_

2. To qualify for the Hawaiian Telcom Internet Kokua Program, please include copies (not originals) of ALL your sources of income as proof of income-based eligibility. Acceptable documentation includes:

atement or W-2

worth)

Supplemental Security Income (SSI) statement

Social Security statement of benefits

Persons in  
Family Unit



3. My Hawaiian Telcom service has not been suspended for non-payment within one (1) year of this application.
4.  
Kokua Program.
5. I will notify Hawaiian Telcom within 30 days if I no longer qualify for the Internet Kokua Program.
6. I acknowledge that once a year, Hawaiian Telcom will mail me an Internet Kokua Program re-certification form, which I MUST complete, sign, and mail back, along with proof of eligibility, to Hawaiian Telcom before the renewal deadline. Failure to return the completed and signed form will result in the discontinuation of my Internet discount.